Allstate Agency Satisfaction Level Survey
Source: National Association of Professional Allstate Agents, Inc
February, 2012

**Question 1:** As an agency owner, how satisfied are you with your relationship with Allstate?
- Completely satisfied/ Very satisfied, 6%
- Somewhat satisfied, 21%
- Not very satisfied/ Not at all satisfied, 73%

**Question 2:** Would you be willing to refer a friend or relative to Allstate to become an agency owner?
- Very likely/Somewhat likely, 10%
- Would not offer opinion either way, 5%
- Not very likely/Would recommend against it, 85%

**Question 3:** If you plan to continue your career as an insurance agent, how likely is it that you will remain with Allstate?
- Not very likely/Not at all likely, 35%
- Very likely/Somewhat likely, 34%
- Don't know, 31%